



## SAFETY GUIDANCE

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Nomada Hostels is compromised with the safety of staff and guest. Puerto Rico Government has been implementing the reopening phase to all business with strict control measures and social distancing to avoid the contagion of Coronavirus (**COVID-19**).

To ensure we're in compliance with the measures established by the government, CDC and NHO, Nomada Hostels, will be taking the following preventive measures:

- Shared dorms will be **reduced to a 50%**.
- Nomada Personnel will **not** have direct contact with guests.
- All guest will be carrying out a self-check-in procedure.
- Communications and concerns will **only** be addressed by phone calls and/or emails.
- We will **not** be accepting cash or direct payments by hand. We will only collect payments with cards on file (contactless).
- For your convenience and safety, we have hand sanitizer at the reception area and on the second floor.
- We recommend limiting socializing in common areas to minimize any risk.
- Nomada reserves the rights of admission to any guest with possible symptoms of **COVID-19**, direct contact with someone infected or suspected to be infected.

### Housekeeping Procedures

- We disinfect daily and frequently all common areas such as doorknobs, restrooms, kitchen, chairs, tables.
- We disinfect all rooms before check-in and after check-out.
- All bed linens and towels are cleaned and sanitized.

We will appreciate the help and consideration from all guests regarding the new procedures. Our staff will be reachable for updates and assistance.

For more information please visit the [travel advisory](#)

Thank you,

*Nomada Team*